

## **COVID - 19 INFORMATION FOR OUR PATIENTS**

Please rest assured that Peel Orthodontics is closely monitoring developments of the COVID-19 pandemic through Department of Health, Government authorities and Australian Dental Association.

At this stage our business hours are operating normally, and we will keep you informed if this changes.

The safety of patients, staff and the community at large is at the forefront of our minds. To avoid the spread of this virus, Peel Orthodontics has established initiatives to protect everyone.

### ***Hand washing:***

Our tooth brushing station is now a hand washing station. Every patient and accompanying person must wash their hands for at least 20 seconds on arrival to the clinic.

### ***Waiting Room:***

Our check in iPad is now unavailable, so please let reception know you have arrived.

We have removed Magazines and toys in the waiting area to prevent any spread of the infection.

Our water station has no cups, so if you would like a drink, please ask Reception.

### ***Social Distancing:***

We request that only the patient enter the practice, unless that person is a minor when we would ask an adult accompany them.

If you would prefer to wait in your car or outside before your appointment, please contact our reception desk, so we can contact you when clinic is ready.

If a staff member is ill, even with a minor cold we have requested they stay home.

Also please be vigilant with cough etiquette and runny nose. Note signage on "how to" in clinic and waiting area.

### ***Health Issues:***

If you or your families fall into a risk group including members of the public who are immunocompromised, have heart disease, lung disease, diabetes, are over the age of 60 please call our office to postpone your appointment.

### ***Non Urgent Appointments:***

We will be reviewing all appointments in the schedule, particularly routine checks eg. retainer check and postpone all non essential appointments. We will communicate directly with you if this is the case.

### ***Reschedule if unwell or travel overseas:***

If you have a cold, flu, runny nose, cough, fever or you believe you may be coming down with a respiratory illness.

If you have arrived from overseas or interstate please self-isolate for 14 days as per government directives.

If you have had contact with a person with confirmed COVID-19 whilst infectious, self-isolate for 14 days.